**Internal/External job posting**

**POSITION TITLE:** Client Support Worker, Addictions Supportive Housing (ASH)

**STATUS**: full-time permanent

**REPORTS TO:** Clinical Director

**HRS/WEEK:** 35

**POSTING DATE:** July 4, 2022

**CLOSING DATE:** July 20, 2022

**SALARY RANGE:** $51,990 -$63,665

**POSITION SUMMARY:**

Breakaway Addiction Services, in partnership with Regeneration Community Services, provides 37 units of supportive housing for persons with substance use issues. We are committed to providing non-judgmental and compassionate support from a harm reduction and trauma informed approach.

The Client Support Worker (CSW) is responsible for providing a range of services to the members of the ASH program along with their team members. The CSW provides support in the areas of physical and mental health, substance use, life skills, and safety, to support the maintenance of stable housing for program members. CSW’s provide extensive one-to-one office, home, and community engagement to assist participants in identifying and achieving goals while working closely with other organizations to coordinate access to services.

The CSW is instrumental in facilitating a recovery focused, harm reduction addictions program within housing, consistent with the values/philosophy of the agencies.

**ESSENTIAL DUTIES AND RESPONSIBILITIES:**

1. Conduct intakes and assessments with program participants.
2. Provide one-to-one detailed assessments and support plans, case management planning and advocacy on relevant health issues, substance use, income support, employment, and social supports.
3. Maintain ongoing case management support in the community through home visits, office visits, and escorting to appointments.
4. Connect clients with supports in the community that are based on their needs in order to support them to achieve and maintain stability.
5. Coordinate with the other professional supports of program members.
6. Support program participants to develop and maintain a sense of home and community in their housing units.
7. Maintain accurate case management records and complete reporting required by funders and supervisor.
8. Actively participate in supervision, clinical consultations, and team meetings.
9. Work collaboratively with the team in the development and delivery of services.
10. May be required to work flexible shifts as needed.

**QUALIFICATIONS:**

* BA/B.S.W. or 2 years of experience preferably as a case manager or a combined equivalent of education and experience.
* Knowledge of Toronto health, social services, mental health, and harm reduction resources.
* Proven work experience with clients living with mental health, substance use, and homelessness.
* Minimum two years’ experience working with marginalized populations.
* Physically able to travel consistently throughout the city.
* Recently demonstrated knowledge and skills in assessment, engagement, supportive counseling, case management, group facilitation and crisis intervention skills.
* Excellent written and verbal skills in English.
* Experience and commitment to harm reduction.
* Familiarity with Catalyst and the administration of the GAIN screening tools is an asset.
* Self-directed, organized, and demonstrated supportive team member abilities.
* Certificate in Crisis Prevention and Intervention or willing to be trained
* A current police record check is required for this position.
* Proof of full COVID-19 vaccination required

We thank all applicants. However, only those selected for an interview will be contacted. Breakaway is committed to developing an inclusive, barrier-free selection process and work environment. We seek to provide accessibility for all applicants, consistent with our accessibility policies and the AODA. Please let us know if you require an accommodation and we will work with you to meet your accessibility needs.

Please submit a Resume and Cover Letter in one document to:

**ASH CLIENT SUPPORT WORKER hiring committee**

Breakaway Community Services

21 Strickland Avenue, Toronto, ON M6K-3E6

Attention: Anne-Marie DiCenso

Or E-mail: [annemaried@breakawaycs.ca](mailto:annemaried@breakawaycs.ca)