

External Job Posting

POSITION: Client Support Worker – Rapid Response Grief & Loss (2 positions)

TEAM: Grief, Loss and Wellness Initiative

STATUS: Full Time 1 year contract

REPORTS TO: Program Manager

HOURS/WEEK: 35 hrs (negotiable)

POSTING DATE: January 3, 2022 CLOSING DATE: January 17, 2022

SALARY RANGE: \$50,527 - \$62,202

ORGANIZATION SUMMARY:

Breakaway Community Services is a multifunction substance use service that provides a range of community-based and outreach programs. We are strongly committed to providing innovative community services from a harm-reduction, trauma-informed perspective. We develop programs that are accessible, barrier free, and open to all community members.

Breakaway Community Services is strongly committed to the principles of equal opportunity and nondiscrimination. Priority will be given to people from BIPOC and other frequently underrepresented and marginalized communities.

POSITION SUMMARY:

The Grief, Loss and Wellness Initiative is a community-based program that aims to support worker and community wellness in the overdose crisis. The initiative provides both direct services in the form of group, 1-1 and rapid response services to those who provide harm reduction support to communities of drug use, as well as capacity building (skill development, training, policy recommendation) for harm reduction workers and organizations.

This position comprises a new arm of the initiative that provides rapid response to harm reduction workers and organizations experiencing acute grief, crisis or distress following a fatal

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overdose, death within community, or other critical incident that impacts frontline workers providing support within the overdose crisis.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Collaborate in the development of the initiative's trauma response model
- Conduct needs assessment through engagement with community members and other stakeholders
- Deliver rapid crisis, grief and trauma support in response to requests from service providers throughout the City of Toronto.
- Provide responsive, accessible, and flexible impact debriefing from a harm-reduction and trauma-informed approach (one to one and/or group)
- Provide recurring grief & loss group support
- Respond to community requests promptly, requiring some flexible shift work
- Provide referrals to internal and external supports and services as needed
- Develop and deliver capacity building training modules in collaboration with the Grief, Loss and Wellness team
- Attend weekly team meeting and report to program manager
- Engage regularly in clinical supervision
- Engage with stakeholders and participate in working groups and committees as required
- Complete required documentation as it relates to funding/reporting requirements
- Participate in program evaluation processes

QUALIFICATIONS:

- Minimum five years of experience working directly with substance use (in a harm reduction context), trauma support, grief and loss and demonstrated skill in the delivery of crisis/impact debriefings
- Lived experience considered an asset
- Strong and up-to-date understanding of the experiences of front-line workers within the context of the overdose and drug poisoning crisis
- Experience collaborating with, and advocating within the following systems is considered as asset: harm reduction agencies, shelter and housing sector
- Commitment to anti-oppressive practices
- A strong working understanding of the principles of harm-reduction and traumainformed care.

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- Current First Aid/CPR and CPI certificate preferred.
- The role requires direct work in community and therefore proof of COVID-19 vaccination is required

Please submit a resume and cover letter in one document by e-mail to Stephanie Venneri at:

stephaniev@breakawaycs.ca with the subject line:

Hiring Committee: Grief, Loss and Wellness – Rapid Response Counsellor

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We thank all applicants. However, only those selected for an interview will be contacted. Breakaway is committed to developing an inclusive, barrier-free selection process and work environment. We seek to provide accessibility for all applicants, consistent with our accessibility policies and the AODA. Please let us know if you require an accommodation and we will work with you to meet your accessibility needs.